PREMIUM SOURCING TERMS

1. Introduction

1.1. These Premium Sourcing Terms apply to your purchase of an Alfa Personalised Search, Alfa Signature Sourcing, or Alfa Private Client package (together, "Premium Sourcing") from ALFA Prestige LTD ("we", "us", or "ALFA Prestige").

1.2. These terms explain what Premium Sourcing is, how long your search runs, what our research relies on and what it cannot tell you, who you are buying from, and your right to cancel.

1.3. These Premium Sourcing Terms apply in addition to, and should be read alongside, our Terms and Conditions of Use (https://alfaprestige.co.uk/documents/TermsAndConditions.pdf) and our Privacy Policy (https://alfaprestige.co.uk/documents/PrivacyPolicy.pdf), which continue to apply to your use of the Website and our customer portal generally. If there is a conflict between these Premium Sourcing Terms and our Terms and Conditions of Use in relation to Premium Sourcing, these Premium Sourcing Terms will take precedence.

1.4. These Premium Sourcing Terms are dated 22 September 2026 (version 2026-09-22.1). We may update these terms from time to time; the version that applied at the point you purchased your package is the version that governs that purchase, unless we are required by law to apply a later version to you.

1.5. These terms are written on the basis that you are purchasing a package as a consumer — that is, an individual acting wholly or mainly for purposes outside your trade, business, craft or profession. If you are purchasing a package for or on behalf of a business, the consumer protections described in these terms, including the cancellation rights in clause 9, will not apply to you, and your purchase will instead be governed by these terms to the extent they are capable of applying to a business purchase.

2. What Premium Sourcing Is

2.1. Premium Sourcing is a remote research and advisory service. We search the live UK market against the brief you give us, research the vehicles we believe fit it, and give you a clear, reasoned recommendation.

2.2. We do not inspect, view, test drive or otherwise physically examine any vehicle. We do not buy, collect, transport or deliver a vehicle. None of the packages include ALFA Prestige travelling to a vehicle on your behalf.

2.3. You complete your vehicle brief after payment. We read it, come back to you with anything that needs clarifying, and confirm it with you before your search begins.

3. Your Search Period

3.1. Each package includes a dedicated search period. The clock starts when ALFA Prestige confirms your brief — not when you pay, and not when you submit it. That way nothing is running down while we are still agreeing what you are looking for.

Package	Search period
Alfa Personalised Search (£299)	14 days
Alfa Signature Sourcing (£499)	30 days
Alfa Private Client (£999)	Up to 8 weeks

3.2. On the Alfa Private Client package, your brief is confirmed after your consultation call, and your 8-week period runs from that confirmation.

3.3. If your brief describes something the market cannot realistically supply at your budget, we will say so before your search period starts rather than spending it proving the point.

4. Changing Your Brief

4.1. You may amend your brief up to twice during your search period. Whether an amendment is absorbed into your existing search or needs a fresh one is at ALFA Prestige's reasonable discretion, judged on how much of the work already done still applies.

4.2. There is deliberately no fixed pound threshold that triggers this. A £2,000 change means something very different against a £15,000 budget than against a £90,000 one, so we look at the change in context and talk to you about it rather than applying a rule.

5. Contacting Sellers and Dealers

5.1. On Alfa Signature Sourcing (£499) we make enquiries with sellers and dealers on your behalf, up to a fair-use limit of 10 enquiries within your search period.

5.2. On Alfa Private Client (£999) we make enquiries with as many sellers as your search reasonably requires.

5.3. Alfa Personalised Search (£299) does not include seller contact. It is a search and assessment service.

5.4. Where we make enquiries with sellers and dealers on your behalf, this is limited to requesting information about a vehicle. We do not negotiate price or terms, and we have no authority to commit you to any purchase or otherwise bind you in your dealings with a seller.

6. What Our Research Relies On — And Its Limits

6.1. Our work draws on advertisements, statements made by sellers and dealers, MOT records and third-party vehicle history providers. That information can be incomplete, out of date or simply wrong, and it can change after we have given you our recommendation. We assess it carefully, but we cannot verify what we have not been told.

6.2. Because this is a remote service, ALFA Prestige has not inspected, viewed or test driven any vehicle we recommend to you. You satisfy yourself as to a vehicle's condition, roadworthiness, documentation, identity and suitability before you buy — you still arrange any viewing, test drive or professional examination yourself.

6.3. An independent pre-purchase inspection by a suitable professional may well be advisable, and we would generally suggest one. That is your arrangement to make, not ours — it is not included in any package.

6.4. Nothing in this section limits our obligation to provide Premium Sourcing with reasonable care and skill in accordance with the Consumer Rights Act 2015, or any other statutory rights available to consumers.

7. Who You Are Buying From

7.1. Any purchase contract is between you and the seller. ALFA Prestige is not a party to it, does not sell the vehicle and does not act as your agent in completing the sale. Your rights over the vehicle itself — including anything that later turns out to be wrong with it — are against the seller.

7.2. The final decision is always yours. We give you a reasoned recommendation; we never commit you to a purchase.

7.3. We cannot guarantee that a vehicle matching your brief becomes available within your search period. If none does, we will tell you what we found, why nothing met the brief, and talk to you about what to do next.

8. Our Liability

8.1. Nothing in these Premium Sourcing Terms excludes or limits our liability for:

a. death or personal injury caused by our negligence;

b. fraud or fraudulent misrepresentation; or

c. any other liability which cannot be excluded or limited under English law, including your rights under the Consumer Rights Act 2015.

8.2. Subject to the exceptions set out above, our total liability to you arising out of or in connection with a package, whether in contract, tort (including negligence), or otherwise, is limited to the amount you paid us for that package.

8.3. Subject to the exceptions set out above, we are not liable to you for any loss of profit, loss of opportunity, or other indirect or consequential loss arising out of or in connection with a package.

9. Your Right to Cancel

9.1. This clause applies only where you are purchasing your package as a consumer, as described in clause 1.5. Under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 you normally have 14 days to cancel a service bought at a distance. Because your search should begin as soon as possible, at checkout we ask you to expressly request that we start during that period, and to acknowledge that you lose the right to cancel once the service has been fully performed within it.

9.2. A search that runs for 30 days or up to 8 weeks is not fully performed inside 14 days. If you cancel during that window while your search is still running, you may be charged a reasonable and proportionate amount for the work already supplied, and we will set out what that work was. Contact us and we will deal with it directly.

9.3. We record your acknowledgements at the moment you give them, including the exact wording shown to you on the day, and we send you written confirmation of your order and these terms by email.

10. Your Information

10.1. Your contact details, your vehicle brief and the research we produce for you are stored securely and kept only as long as needed to provide this service and to meet our record-keeping obligations, as set out in our Privacy Policy.

11. Questions About These Terms

11.1. If anything in these Premium Sourcing Terms is unclear, or you want to discuss cancelling a search that is already running, contact us using the details below and we will deal with it directly.

11.2. ALFA Prestige LTD is a company registered in England and Wales under company number 17470174, whose registered office is at 29 Ascough Wynd, Aiskew, Bedale, England, DL8 1AT. Our trading address is Marfield Barn, Leyburn Road, Masham, Ripon, HG4 4ER.

11.3. You can contact ALFA Prestige by email at alfiehill@alfaprestige.co.uk or through our official social media channels and contact forms provided on the Website.